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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
(Attorney Docket No. 111283.131)

In re Application of: Greschler, et al.)
Serial No.: 09/527,188)
Filed: March 17, 2000)
Examiner: L.T. Jacobs
Group Art Unit: 1641

For: METHOD AND SYSTEM FOR SERVING SOFTWARE APPLICATIONS TO CLIENT
COMPUTERS

CERTIFICATE OF FIRST CLASS MAILING UNDER 37 CFR §1.8

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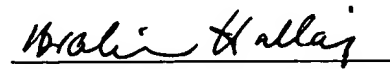
LETTER TO THE OFFICIAL DRAFTSPERSON
SUBMISSION OF FORMAL DRAWINGS

Technology Center 2100

Dear Sir/Madam:

Enclosed herewith are twelve (12) sheets of formal drawings (Figs. 1-9) for filing in connection with the above-captioned patent application. Kindly substitute these formal drawings for the informal drawings presently on file.

Respectfully submitted,
HALE AND DORR LLP


Ibrahim Hallaj, Reg. No. 51,768
Attorney/Agent for Applicants

Date: March 29, 2004

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

COPY

Applicants: David M. Greschler, Owen Mysliwy and Stuart Schaefer

Application No.: 09/527,188

Group: Unknown

Filed: March 17, 2000

Examiner: Unknown

For: METHOD AND SYSTEM FOR SERVING SOFTWARE APPLICATIONS
TO CLIENT COMPUTERS

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Assistant Commissioner for Patents
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Technology Center 2100

Sir:

Transmitted herewith are formal drawings, sheets 1/12-12/12, figures 1-4, 5A-5B, 6A-6C, 7-9, for filing in the subject patent application.

Acceptance of the formal drawings is respectfully requested.

Respectfully submitted,

HAMILTON, BROOK, SMITH & REYNOLDS, P.C.

By [Signature]
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Lexington, MA 02421-4799

Date: 5/22/00



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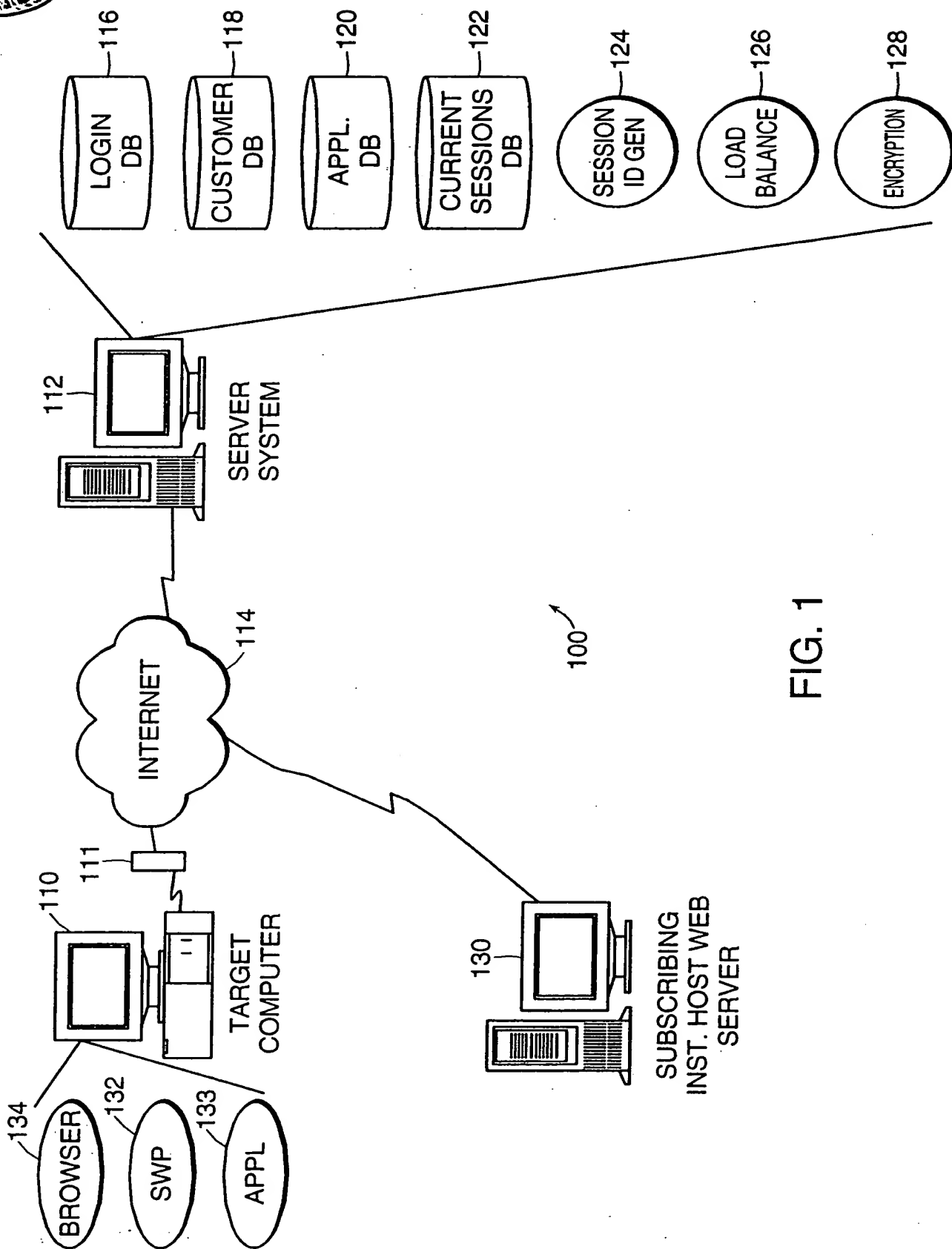


FIG. 1



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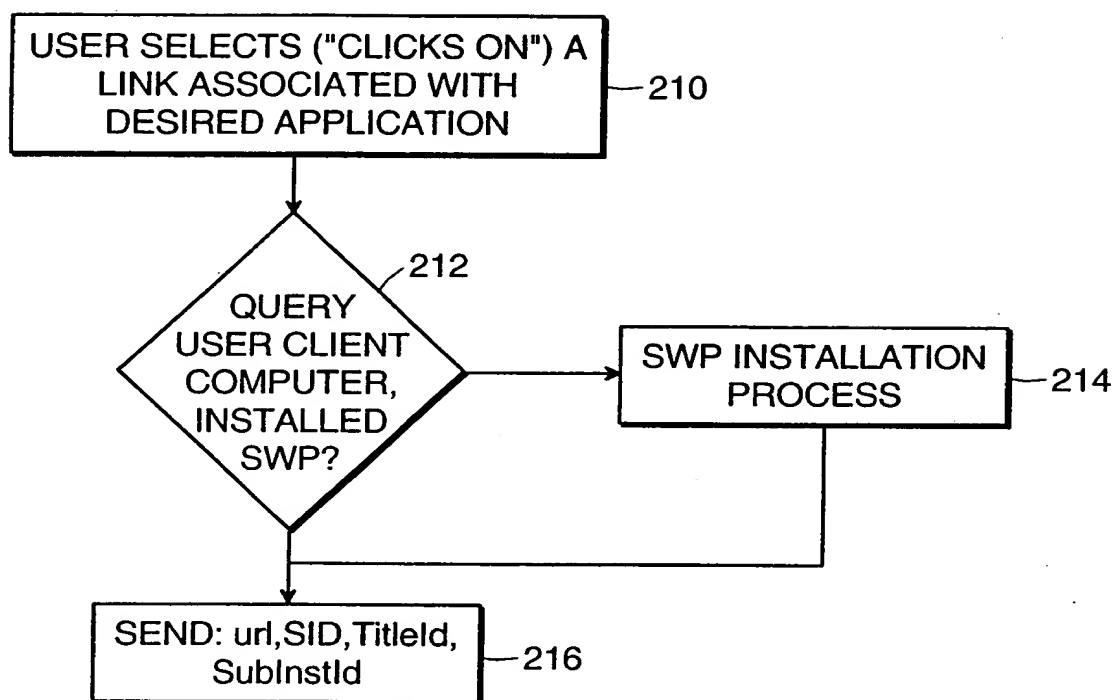


FIG. 2



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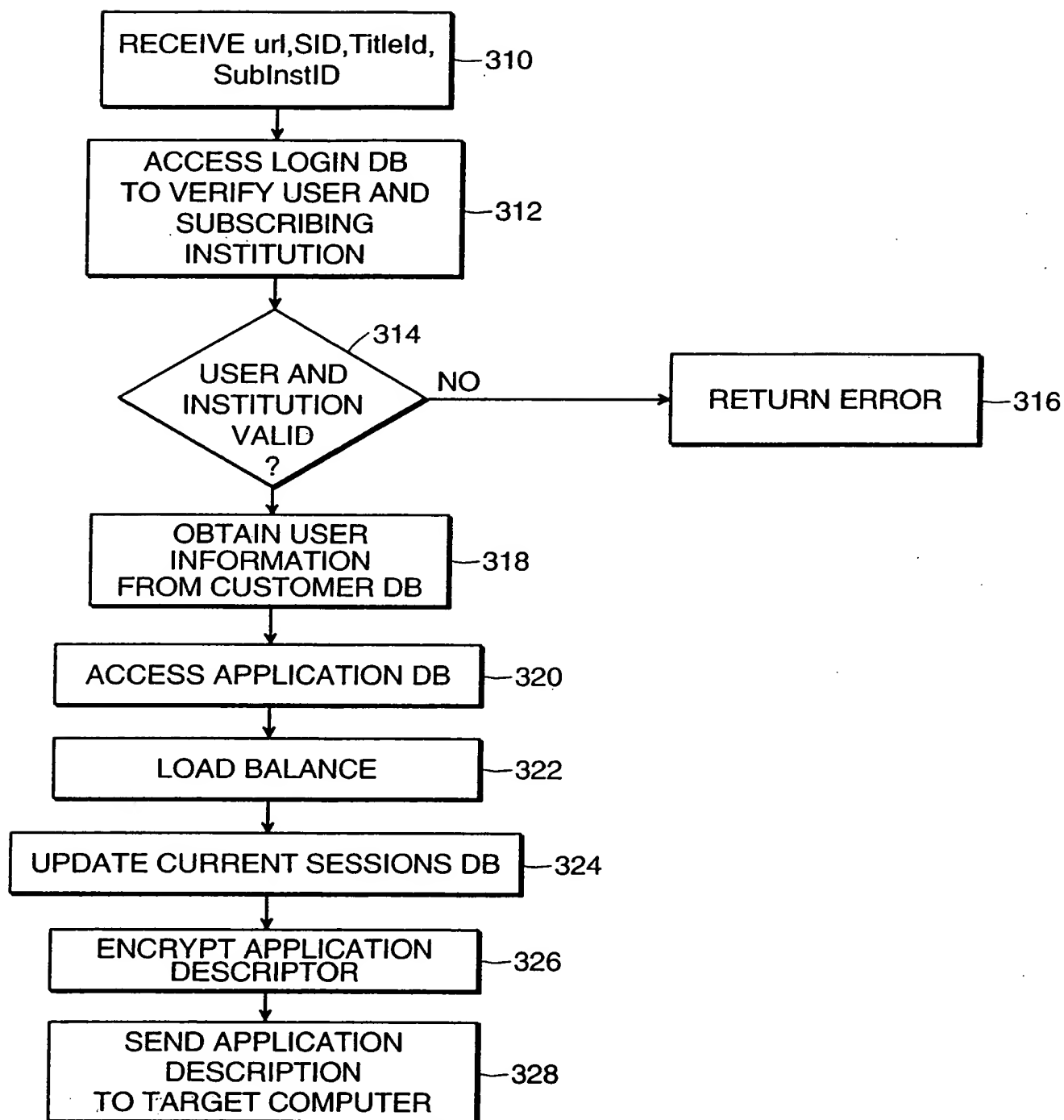
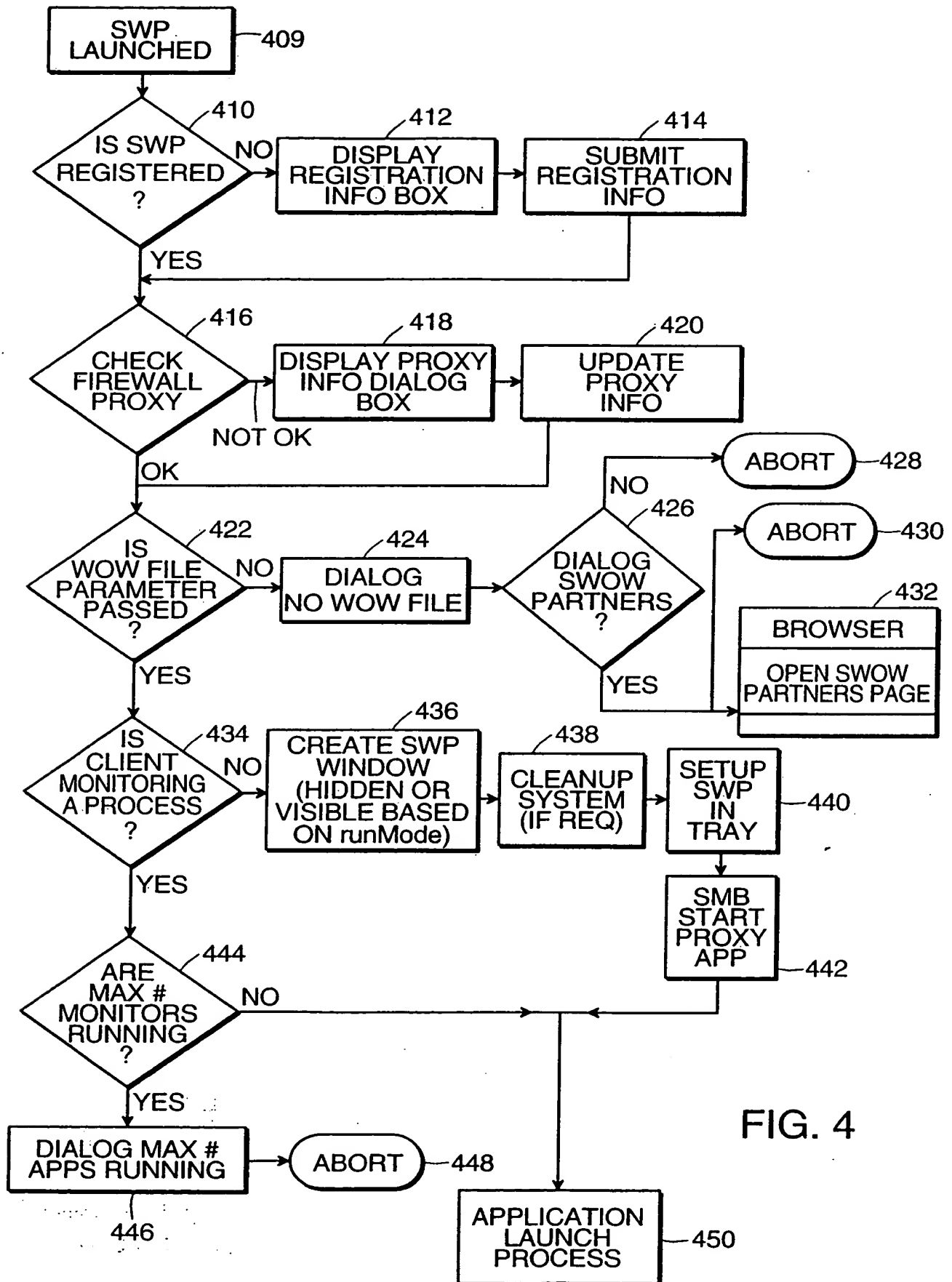


FIG. 3

CLIENT LAUNCH PROCESS

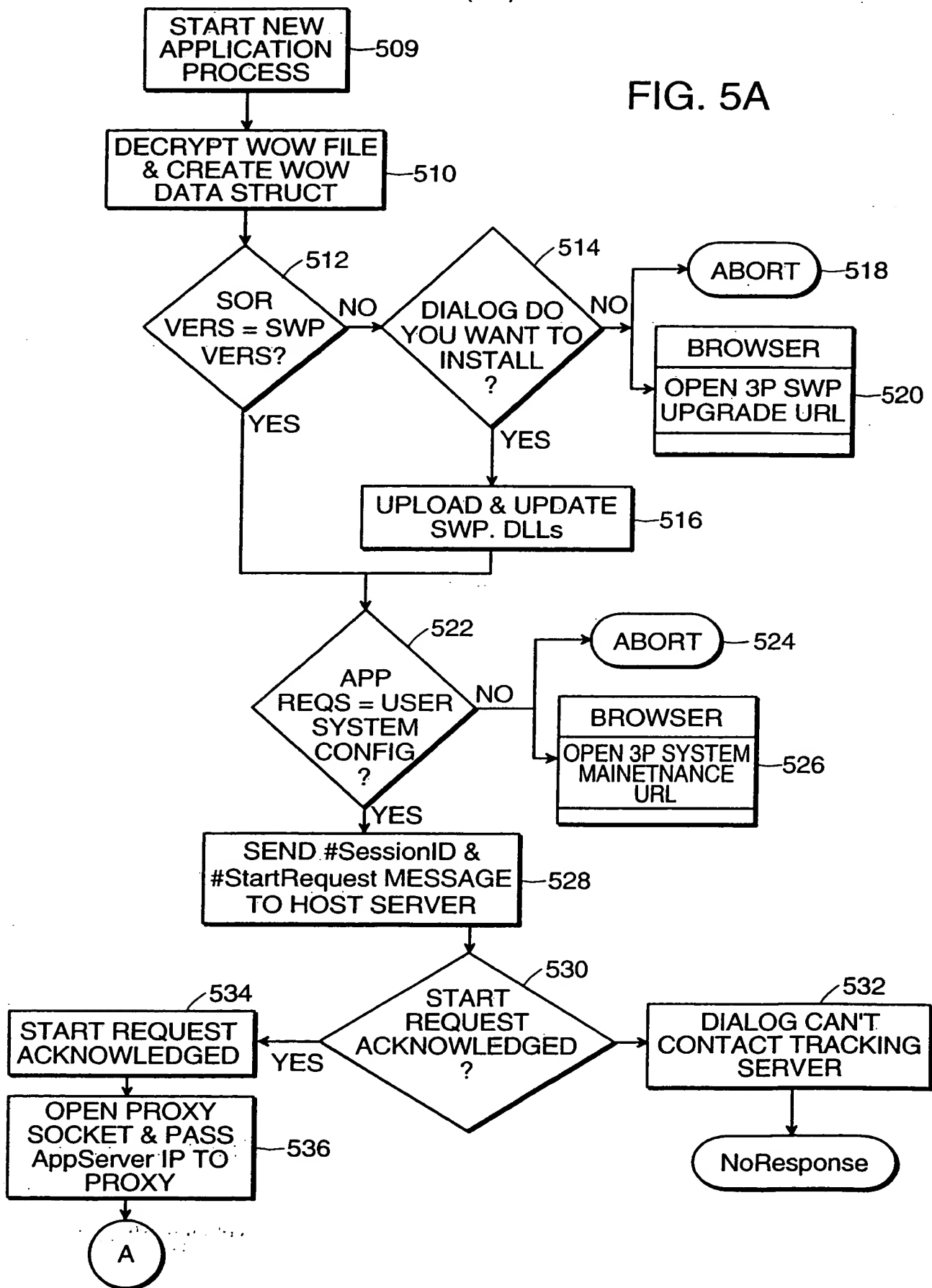
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APPLICATION LAUNCH PROCESS (1/2)

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FIG. 5A



APPLICATION LAUNCH PROCESS (2/2)

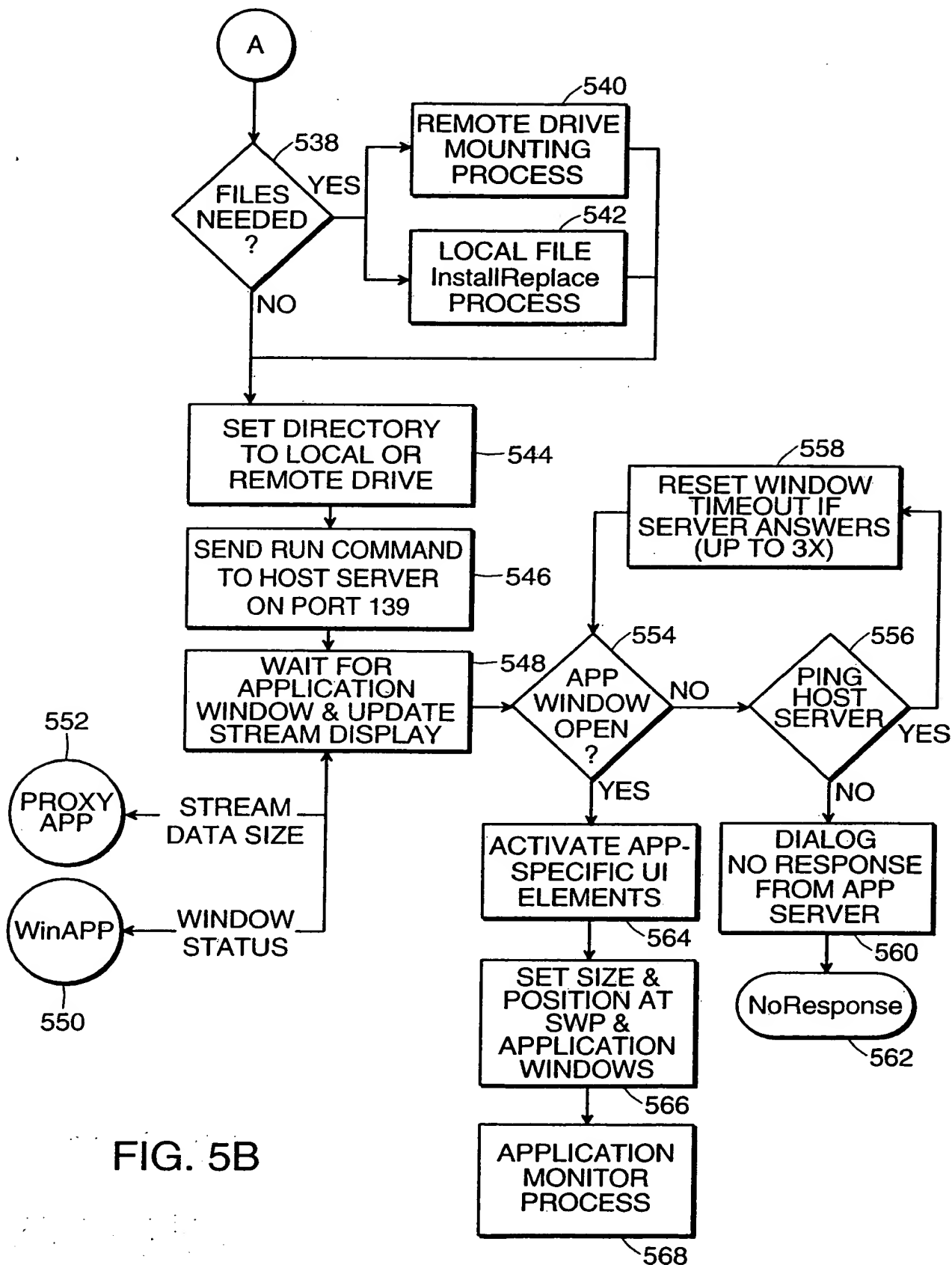


FIG. 5B

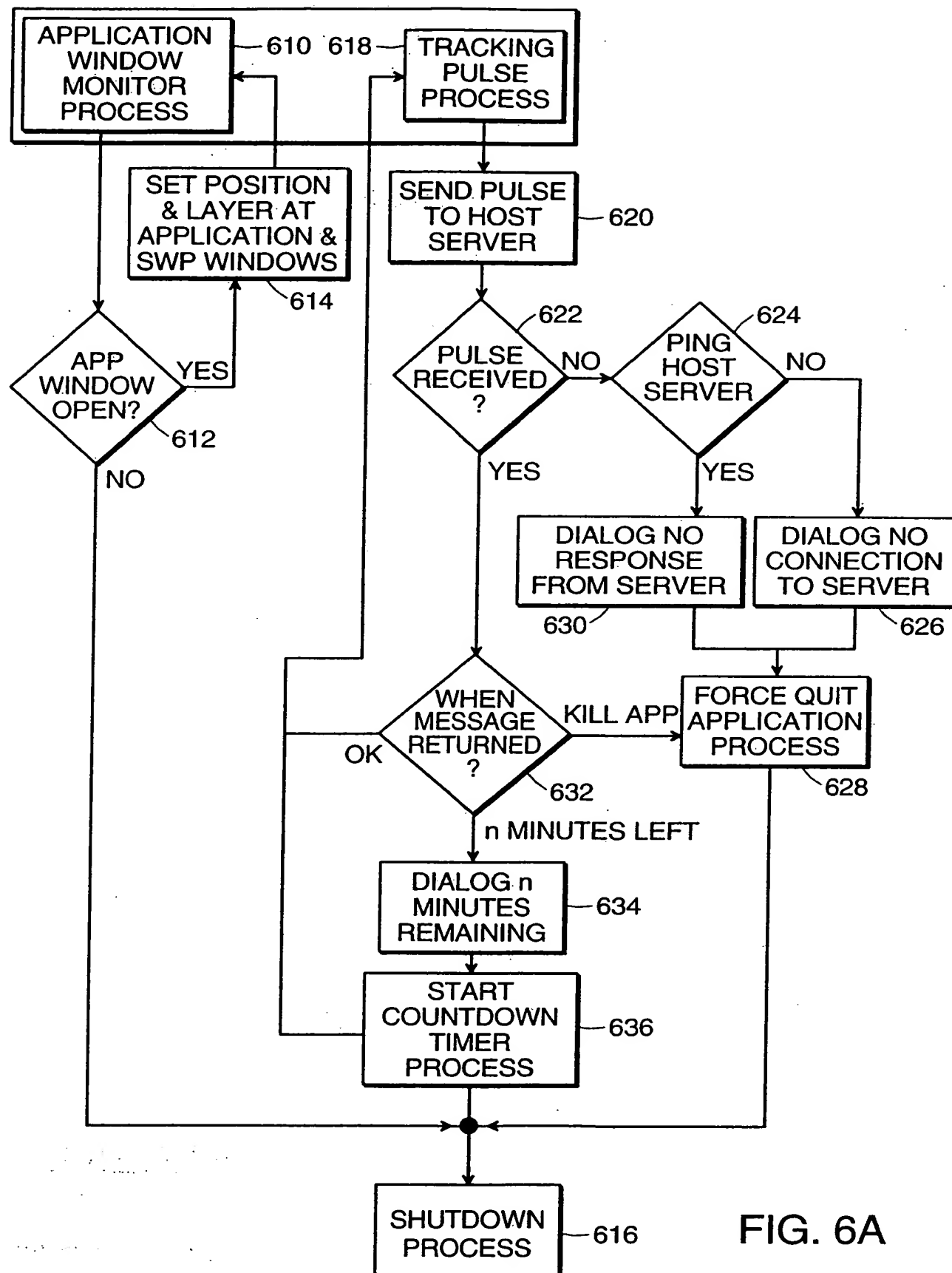


FIG. 6A



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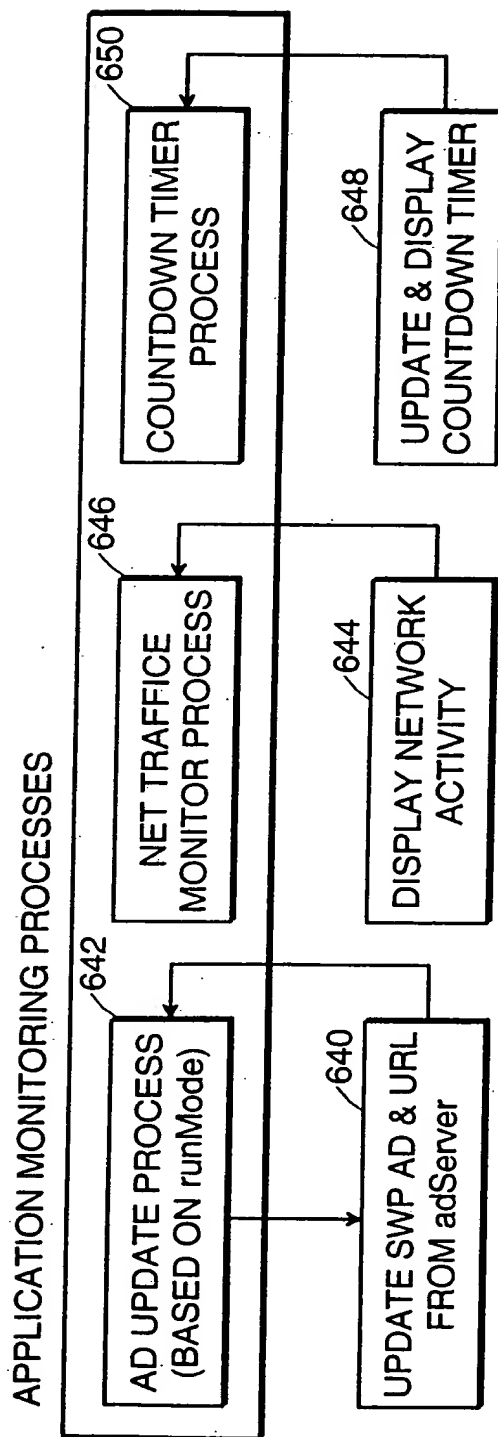


FIG. 6B



APPLICATION MONITORING PROCESSES

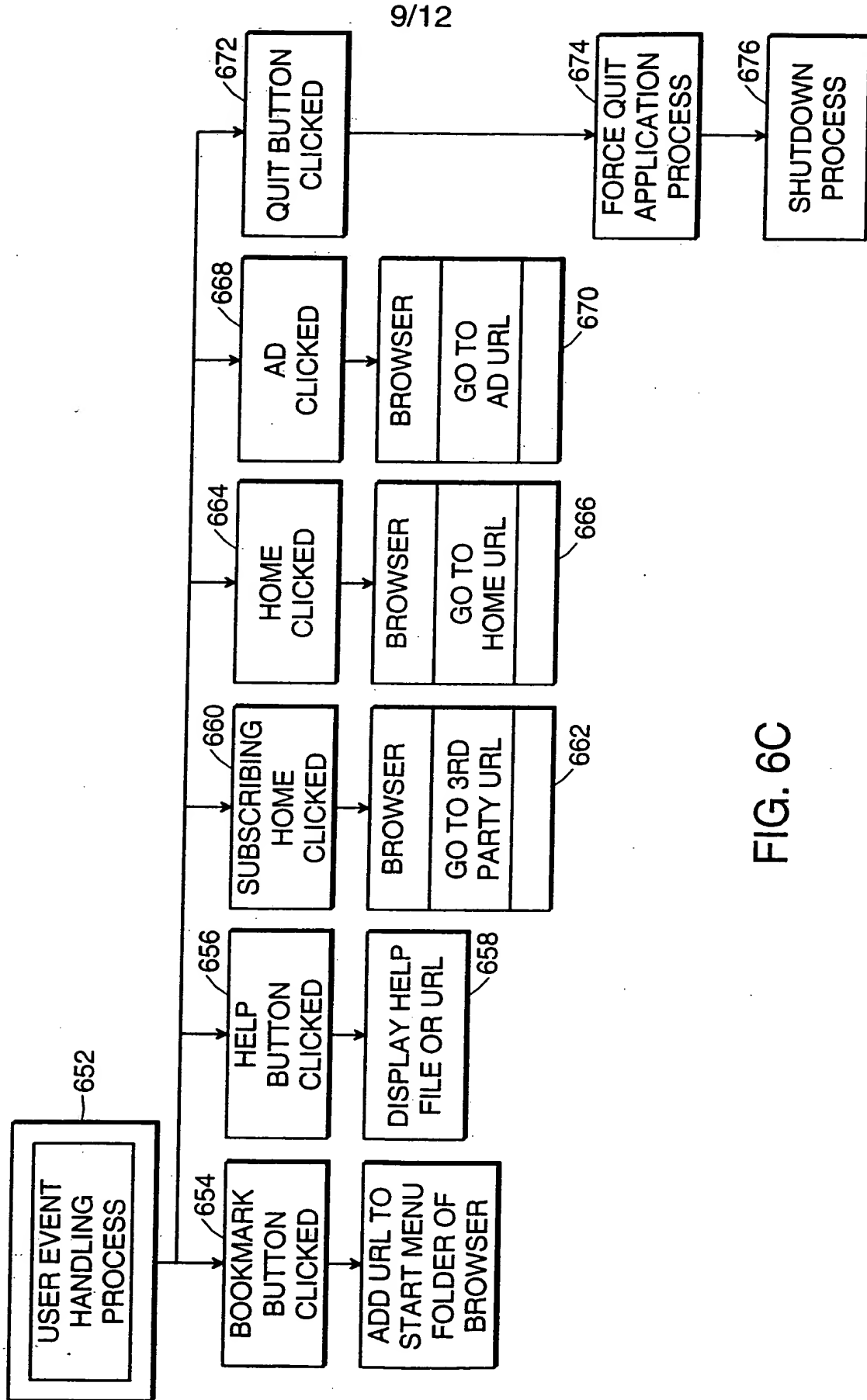


FIG. 6C



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APPLICATION SHUTDOWN PROCESS

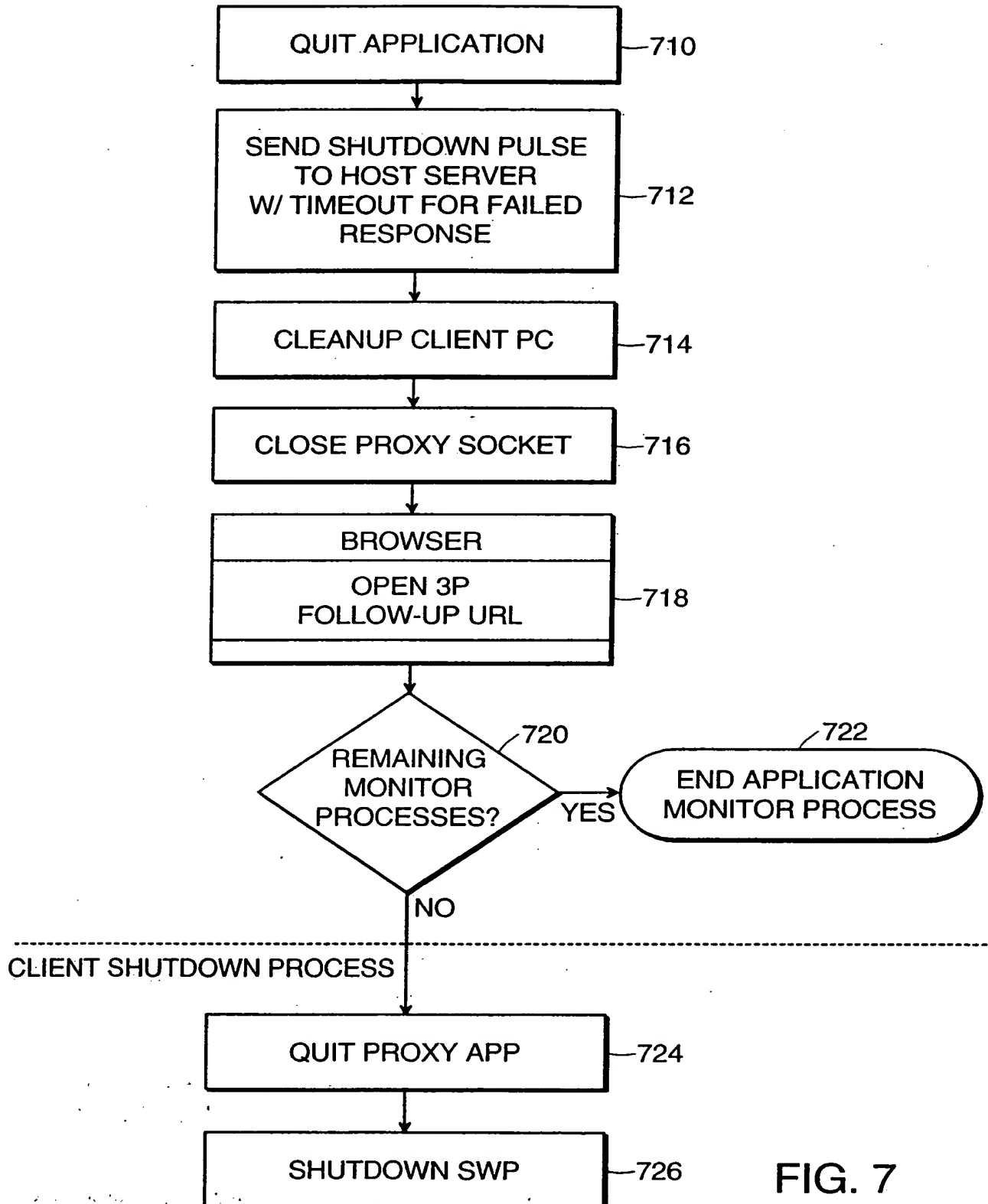


FIG. 7



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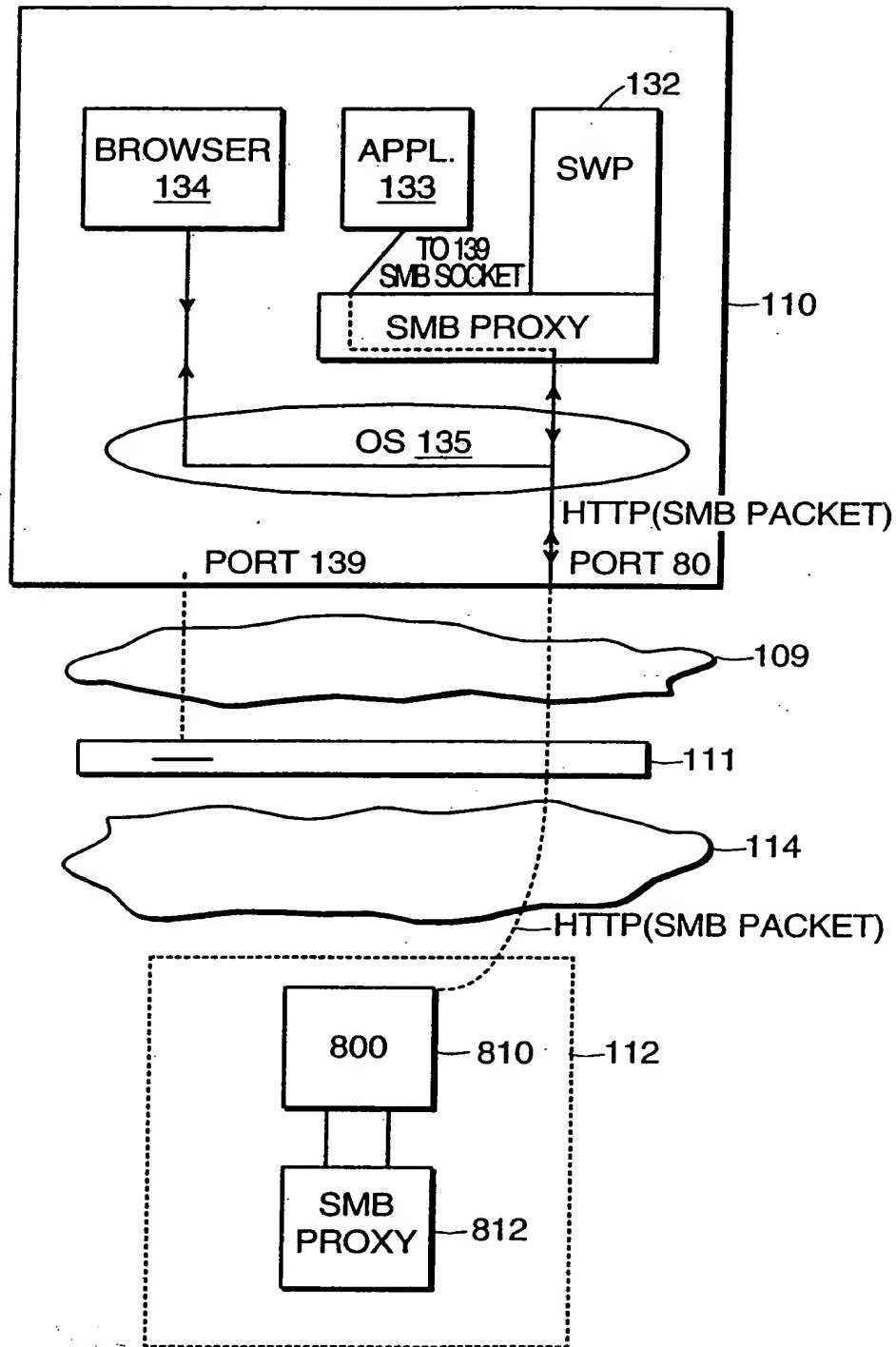


FIG. 8



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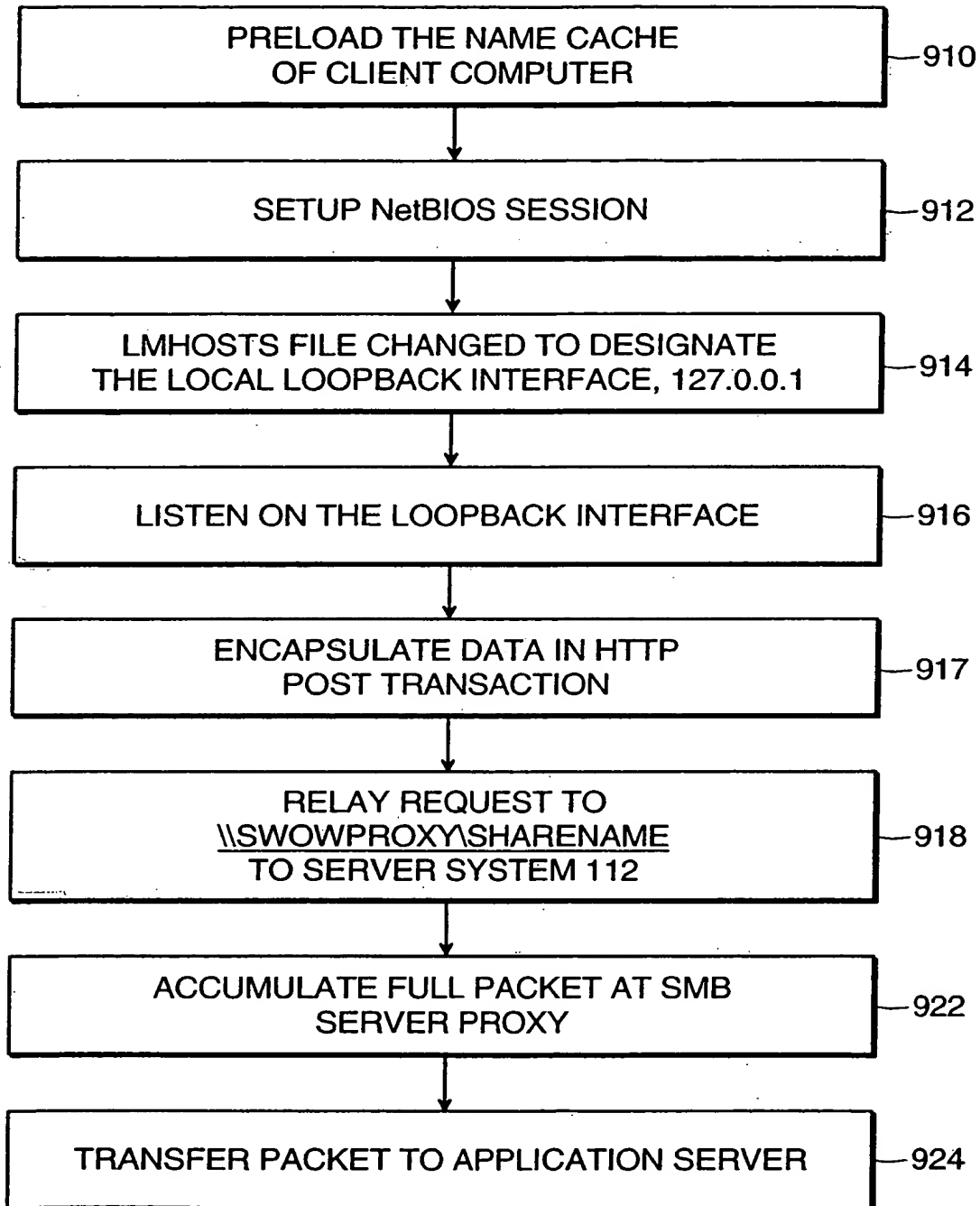


FIG. 9